Southold Free Library Annual Report to the Association July 2020-June 2021



www.southoldlibrary.org (631) 765-2077

Library service throughout the pandemic

Reopening safely has been, and remains, a top priority







Patrons loved getting personal phone calls, getting new cards by phone, curbside pickup, receiving tech help** with downloads, online reference, online 'chat'.







Even after opening, remote service remained in high demand



Borrow free digital video, TV, music and audiobooks with your library card.

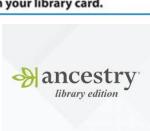


The magazines you know and love, available digitally.











Programs were remote until summer 2021



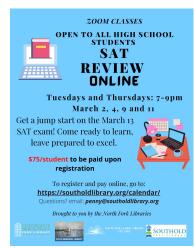
Remote, hybrid and in house programs were offered all year--over 6,000 people enjoyed 331 varied programs for all ages.











Our younger patrons were especially eager to see us in person!







Circulation statistics

Total physical checkouts 27,897

New cards issued 257 (June 2021 46 new cards set a record)

Total downloads 25,629

Policy change included becoming 'fine free'



Pandemic procedures included quarantine of returns, sign in sheets for patrons, time limits on computers, consistent sanitizing done by staff.

More service statistics and other highlights

AARP tax preparation 70 appointments

At home patrons 10 patrons, regularly scheduled deliveries

Notary Public 352 signatures notarized

Newsletters continued throughout with library and program news and information

Vaccine appointments, Mitten Tree,

Zoom tutorials, tech help,

study rooms, computers, copy/scan/fax,

photo printer, 1st Social Work Intern,

food collected for local pantries...



Library of things

Fishing poles

Telescope

Museum passes

Jigsaw puzzles









Personnel

Changes include Caterina Reed, Jheimy Uguna, Chryso Tsoumpelis resignations

New personnel: Skye Prichard

Long term personnel have continuously served the community in innovative and outstanding ways, under extreme and challenging circumstances!

Melissa Andruski, Janet Auer, Dana Bruey, Susan Caggiano, Carol Forestieri, Denise Gagen, Nicole Gomez, Penny Kelley, Daniel McCarthy, Kathy Saccamano, Lorraine Sferlazza, Marjory Stevens, Alexandra Tsoumpelis, Carol Vitteritti

~~Caroline MacArthur, Director

Thank you!

